

Do I need to take the fiber optic cable with me when migrating broadband



Article Overview

You generally do not take the fiber optic cable itself when moving; you should bring your router, ONT, and any other devices provided by your ISP.

When migrating your fiber broadband to a new location, the physical fiber optic cable installed by your provider usually stays in place because it is part of the network infrastructure and is not portable . Fiber lines are typically run from the provider's network to your home, and moving them requires professional installation at the new address . Attempting to move the cable yourself is not recommended and could damage the delicate glass fibers. However, you should take your existing equipment with you, including:

- Router: Your current router is needed for the technician to set up your network at the new location, as a new one is not always provided .
- Optical Network Terminal (ONT): This device converts the fiber signal into data your devices can use and is essential for connecting to the internet .
- Decoder or TV equipment: If you have TV services bundled with your fiber, bring the decoder and any necessary cables or power adapters . Before moving, contact your ISP to request a transfer of your fiber service. They will confirm whether your new address is covered and coordinate a technician visit for installation . The technician will install a new fiber line if necessary and connect your existing equipment. Leaving behind your devices could result in penalties or the need to purchase replacements . In summary, do not attempt to move the fiber cable itself, but ensure you bring all your ISP-provided devices to facilitate a smooth transition and avoid service interrup...

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Note: an nbn full fibre installation includes free installation of nbn supplied equipment only. Customers may need to upgrade some of

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After a utility check, we activate (also known as “lighting up”) the fiber, which means the fiber is ready to bring the

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It is extremely important to take an accurate measurement when planning an order for a custom pre-terminated fiber optic cable

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